



March 19, 2021

Dear Dom Lipa Families, Friends, Employees and Supporters,

In this communication we provide information about registration for the upcoming Annual General Meeting, and how you can help with our website update.

Covid-19 Update

Test results for residents and staff were all negative for Covid-19 this week. At this time, 56% of our staff have been vaccinated.

Dom Lipa's Annual General Meeting

Save the date for our Annual General Meeting, set for Sunday, April 18th, 2021 at 2 pm by Zoom. To register go to Eventbrite, here <https://www.eventbrite.ca/e/virtual-annual-general-meeting-slovenian-linden-foundation-dom-lipa-2021-tickets-146405255059>.

We will send invitations to the AGM by regular mail next week.

We will also vote on an amendment of By-law to allow AGM to be held with a combination of teleconference, videoconference and in-person attendance at the discretion of the Board.

Ontario Health Study will provide More iPads for Residents

Dom Lipa is invited by the Ontario Health (Central Region) LTC Planning Table to take part in a study to better understand how senior-friendly devices can improve the digital connectivity of residents and reduce social isolation while minimizing staff burden and maximizing affordability. Ontario Health's partners in this study are Claris Companion and TELUS.

Up to 10 residents experiencing social isolation will take part and be offered a free cellular (LTE) tablet as well as free internet for 6 weeks. The residents, their family and friends will be taught how to connect through the new software (Claris Companion see <https://www.clariscompanion.com/>).

The learnings will help Ontario Health to better understand the use of senior-friendly software and hardware, as well as the internet consumption of residents in LTC homes, to ultimately provide a menu of options for homes to enhance digital connections for their residents.

We need your Help to Update our Website

Please let us know your thoughts by Friday, April 9th! We invite you to provide your feedback on the content and ease of use of Dom Lipa's website. Your responses will greatly assist us in better understanding who uses the website, for what purposes, and what information is useful.

We have 5 - 8 questions (depending on whether you use the website). We think this will take you about 10 minutes to complete.

The questions we are asking are set out in Appendix A, which is attached.

You may provide us with your thoughts using this online survey platform, on paper by regular mail, or by email. If you prefer, you may also ask to speak to a director to talk about the website.

Online Survey Platform (SimpleSurvey): go to:
<https://questionnaire.simplesurvey.com/f/s.aspx?s=433be37e-0ddf-4d84-b858-fbd289fb6167>.

This online survey platform stores its data in Canada. We will not collect IP addresses. An IP address is a unique address that identifies a device on the internet or a local network.

Regular Mail: You may write out your responses, feedback, suggestions, and comments and mail it to the address below.

Email: You may send an email to info@domlipa.ca. Attach a Word document with your suggestions or comments, without putting your name on the Word attachment.

Phone Call: Please call Mary Anne Walker at 416-621-3820, Ext. 247 and she will arrange for one of the directors to call you.

Thank you for your continuing support and good wishes.

Please continue to stay safe and stay healthy.

Sincerely,

The Board of Directors of the Slovenian Linden Foundation – Dom Lipa

The Slovenian Linden Foundation – Dom Lipa
52 Neilson Drive, Toronto, ON M9C 1V7 | P: 416-621-3820 | F: 416-621-9773 | info@domlipa.ca

Appendix A: Your Input about Dom Lipa's Website
March 2021

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We invite you to provide your feedback on the content and ease of use of Dom Lipa's website. Your responses will greatly assist us in better understanding who uses the website, for what purposes, and what information is useful.

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Let Us Know Your Thoughts

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Your Privacy

Please do not write your name on the survey. When you write your answers, be careful to not include any other names.

As we gather responses, we will remove any identifying names or other pieces of information. Information will be combined for the directors and their consultants.

Please respond to the questions below, with as much detail as you wish.

Thank you for your time and interest in providing us with your valuable feedback. We will consider your input as we re-design the website with your needs in mind.

Questions start on the next page.

Your Input about Dom Lipa's Website
March 2021

(You may print these pages and write your answers; then mail them to Dom Lipa.)

Question 1 (For those who do not use the Website)
If you use the Website, skip this Question, and go to Question 2.

If you do not currently use the website, tell us why not.

What information would you expect to see, or would you wish to have on the website?

Question 2a (For those who use the Website)

How often have you used the website in the last 30 days?

- Daily
- Weekly
- Monthly
- Several times a Year

Question 2b

What information do you look for?

Question 2c

Is it easy to find what you are looking for?

How could it be easier to find information?

Question 2d

What information is missing?

Is anything in the wrong place?

Question 3

In which other ways do you get information about Dom Lipa?

- Communication by email from Dom Lipa
- Speaking to someone at Dom Lipa
- Hearing about Dom Lipa on the radio
- Attending Annual General Meeting
- Other?

Question 4

Are there other ways you would like to receive information about Dom Lipa?

Question 5

Is there anything else you would like to say or suggest, as we think about our website?

Thank you for taking the time to respond to our questions!

Board of Directors of the Slovenian Linden Foundation - Dom Lipa
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