



March 12, 2021

Dear Dom Lipa Families, Friends, Employees and Supporters,

In this communication we provide information about the upcoming Annual General meeting, self-swabbing, and how you can help with our website update.

### **Covid-19 Update**

Test results for residents and staff were all negative for Covid-19 this week.

### **First Anniversary of Declaration of the Covid-19 Pandemic**

We have seen so many changes during the past year. Just 13 months ago, we were mask-less, shaking hands upon meeting and gathering in shared spaces for both work and play.

Yesterday the World Health Organization (WHO) marked the one-year anniversary of declaring the world-wide COVID-19 pandemic.

While we have not lost any lives at Dom Lipa due to Covid-19, we remember the over 22,300 lives lost in Canada and the over hundreds of thousands of lives lost around the world; and we reflect on the hope that lies ahead.

The COVID-19 pandemic has created challenges in the way we live and work, especially in health care. Yet it has also presented opportunities for us to come together in extraordinary ways.

At Dom Lipa, it has meant leaning on one another during times of hope, despair, and all feelings in between, so we can emerge from the pandemic not just stronger but with a renewed belief in what we can accomplish, when we extend a hand to one another. It has also meant learning new ways to connect with each other, whether for staff meetings or helping residents reach out to friends and family by using Zoom or other technology.

To our clinical and administrative staff, physicians, residents, families, and community members: **Thank you** for your tremendous and unwavering support over the past year. We look forward to continuing our work with you in our pandemic response.

### **Dom Lipa's Annual General Meeting**

Save the date for our Annual General Meeting, set for **Sunday, April 23<sup>rd</sup>, 2021 at 2 pm by Zoom**. The agenda and registration details will be in our communication next week.

### **Self-Swabbing for Staff and Essential Caregivers**

Dom Lipa has started Point of Care Testing (POCT) with antigen tests of staff and essential caregivers. Currently our testers come from an outsourced company.

In addition, starting this week, the specimen collection for POCT antigen tests may also be done by the person being tested ('self-swabbing'), while supervised. This is an option instead of being swabbed by our testers.

If you opt to perform self-swabbing, you will have to demonstrate that you have trained yourself to perform this test. The resources developed by Ontario Health include a document on self-swabbing, as well as a training module. See <https://www.ontariohealth.ca/COVID-19/Health-System-Response-Resources#testing-and-assessment-centres>.

Please let us know in advance if you wish to perform self-swabbing as an essential caregiver, so we can make sure someone is available to supervise you, as you do the self-swab.

Self-swabbing for POCT antigen tests is not currently approved by Health Canada, but the Ministry of Health (MOH) is of the opinion that it is appropriate, from a clinical perspective, to do self-collection for POCT antigen tests under supervision. The supervisor must be a trained individual, who has appropriate knowledge, skills, and judgment to provide appropriate self-swabbing supervision.

### **We need your Help to Update our Website**

We invite you to provide your feedback on the content and ease of use of Dom Lipa's website. Your responses will greatly assist us in better understanding, who uses the website, for what purposes, and what information is useful.

We have 5 - 8 questions (depending on whether you use the website). We think this will take you about 10 minutes to fill out.

*The questions we are asking are set out below in Appendix A.*

You may provide us with your thoughts using this online survey platform, on paper by regular mail, or by email. If you prefer, you may also ask to speak to a director to talk about the website.

**Regular Mail:** You may write out your responses, feedback, suggestions, and comments and mail it to the address below.

**Email:** You may send an email to [info@domlipa.ca](mailto:info@domlipa.ca). Attach a Word document, without your name on it.

**Online Survey Platform (SimpleSurvey):** go to <https://questionnaire.simplesurvey.com/f/s.aspx?s=433be37e-0ddf-4d84-b858-fbd289fb6167>

This online survey platform stores its data in Canada. We will not collect IP addresses. An IP address is a unique address that identifies a device on the internet or a local network.

**Phone Call:** Please call Mary Anne Walker at 416-621-3820, Ext. 247 and she will arrange for one of the directors to call you.

Thank you for your continuing support and good wishes.

Please continue to stay safe and stay healthy.

Sincerely,

The Board of Directors of the Slovenian Linden Foundation – Dom Lipa

The Slovenian Linden Foundation – Dom Lipa  
52 Neilson Drive, Toronto, ON M9C 1V7 | P: 416-621-3820 | F: 416-621-9773 | [info@domlipa.ca](mailto:info@domlipa.ca)

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## **Appendix A: Your Input about Dom Lipa's Website**

March 2021

Dear Dom Lipa Families, Friends, Employees and Supporters,

We invite you to provide your feedback on the content and ease of use of Dom Lipa's website. Your responses will greatly assist us in better understanding, who uses the website, for what purposes, and what information is useful.

We have 5 - 8 questions (depending on whether you use the website). We think this will take you about 10 minutes to fill out.

### **Let Us Know Your Thoughts**

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Online Survey Platform (SimpleSurvey): go to  
<https://questionnaire.simplesurvey.com/f/s.aspx?s=433be37e-0ddf-4d84-b858-fbd289fb6167>

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### **Your Privacy**

Please do not write your name on the survey. When you write your answers be careful to not include any other names.

As we gather responses, we will remove any identifying names or other pieces of information. Information will be combined for the directors and their consultants.

Please respond to the questions below with as much detail as you wish.

Thank you for your time and interest in providing us with your valuable feedback. We will consider your input as we re-design the website, with your needs in mind.

Questions start on the next page.

## **Your Input about Dom Lipa's Website**

March 2021

(You may print pages 5 and 6 and write your answers, then mail them to Dom Lipa.)

### **Question 1 (For those who do not use the Website)**

If you use the Website, skip this Question, and go to Question 2.

If you do not currently use the website, tell us why not.

What information would you expect to see, or would you wish to have on the website?

### **Question 2a (For those who use the Website)**

How often have you used the website in the last 30 days?

- Daily
- Weekly
- Monthly
- Several times a Year

### **Question 2b**

What information do you look for?

### **Question 2c**

Is it easy to find what you are looking for?

How could it be easier to find information?

### **Question 2d**

What information is missing?

Is anything in the wrong place?

### Question 3

In which other ways do you get information about Dom Lipa?

- Communication by email from Dom Lipa
- Speaking to someone at Dom Lipa
- Hearing about Dom Lipa on the radio
- Attending Annual General Meeting
- Other?

### Question 4

Are there other ways you would like to receive information about Dom Lipa?

### Question 5

Is there anything else you would like to say or suggest, as we think about our website?

Thank you for taking the time to respond to our questions!

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